

# ASSOCIATION OF ATTORNEY-MEDIATORS

Advanced Attorney-Mediator Training and Annual Meeting

## I AAM OF AGE NOW! Our Organization Has Its 21<sup>st</sup> Birthday

The Millennium Knickerbocker Hotel 163 East Walton Place @ North Michigan Avenue Chicago, Illinois 60611

#### FRIDAY, MAY 04, 2012

#### 12:00-12:15 Registration

#### 12:15-12:30 Welcome & Opening Remarks Suzanne Mann Duvall, Dallas, TX, AAM National President Bill Lemons, San Antonio, TX, AAM National President-Elect, Moderator Michael Leech, Chicago, IL, AAM Illinois Chapter President

# 12:30-1:30A Few VeryValuable Nuggets Formed By Experience<br/>Jeff Kilgore, Galveston, TX - Moderator<br/>Professor Katheryn Dutenhaver, Chicago, IL(1.00 Ethics Hour<br/>Requested)Kim Kirn, Glen Carbon, IL<br/>Jim Young, Dallas, TX

This interactive presentation will cover particular issues that all Mediators struggle with: a) Mediating with a *pro se* (or severely under-represented) party in this era of self-representation. Dealing with ethical issues such as avoiding legal advice and how to handle the Settlement Agreement. b) The *Mediator's Proposal:* When to do this and when not to. How to do this and how not to. Are the constituents now expecting this, and adjusting their bargaining strategies accordingly? c) "CFM" – The *Caucus First Mediation*. Does starting with individual caucuses help prepare the parties for the general session, build trust and assist with setting expectations? d) How can you best bring evaluation into the process—timing, different forms of evaluation, and using neutral evaluation as an adjunct or substitute for mediation?

#### 1:30-2:30 Emotional Intelligence

Sid Davis, Mendenhall, MS (Non family side)(1.00 Hour Requested)Beverly R. Tarr, Chicago, IL (Family side)

Emotional Intelligence is a hot topic and dealing with strong emotions is a skill that is in every good mediator's toolbox. Beverly and Sid discuss ways to manage people whose emotions are running high and get them to a place where they can put the conflict aside and come together in agreement.

2:30-2:45 Break With Refreshments

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2:45-3:45	Is That Hov	v You Do It?
		Trey Bergman – Houston, TX - Moderator
		Honorable Michael Getty, Chicago, IL
(1.00 Hour Requested)		Faustin "Frosty" Pipal, Chicago, IL
		Kent Lawrence, Chicago, IL
		Elizabeth Simon, Chicago, IL

Our panel of experienced Chicago attorney-mediators as well as the audience will demonstrate various approaches to topics we all face, like convening problems such as demands for concessions before the mediation starts, how to get the right people at the table and ways to get the parties to prepare for the mediation adequately. This portion of the program will also explore opening presentations in mediations and various negotiating strategies.

#### **3:45-4:30** Philosophies of Resolution

Tracy Hunsaker Gilroy, St. Louis, MO

#### (.75 Hour Requested)

Discover and develop different attitudes and philosophies of resolution. These attitudes can be useful before, during and after the days of mediation. These philosophies can be life-changing, and will certainly aid the Mediator, the participating lawyers and the parties in their pursuit of a realistic resolution. Besides, this is a fun and fresh idea for a seminar! A fun power point assists and aids the entertainment factor.

#### 4:30-5:30 And Now, A Word From Our Sponsor

	Dean Kilgore, Austin, TX, Moderator
(1.00 Hour Requested)	Stephen Glickman, Chicago, IL
	Irving Levinson, Chicago, IL
	Kevin Cloutier, Chicago, IL

Mediation clients talk about what Mediators do right and what they could improve on.

- Dean Kilgore is an active mediator in the Central Texas area and serves as Secretary to AAM.
- Kevin Cloutier is a partner at Winston & Strawn labor and employment relations group.
- Stephen Glickman is an experienced employment Plaintiff's attorney.
- Irving Levinson is a partner in K&L Gates and a longstanding commercial litigator and user of mediator services—and now also a mediator.

### 5:30 Adjourn to Reception

5:30-6:30 Reception - AAM Celebrates Its 21<sup>st</sup> Birthday!

The social reception will be in the West Tower meeting room from 5:30-6:30. Paid/reserved guests are invited to join us there.

Please bring your folders on Saturday morning. Additional folders <u>will not</u> be available.

New nametags will be provided for Saturday. A Saturday attendance sheet will be available in the registration area.

Please sign our attendance sheet each day.

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#### SATURDAY, MAY 5, 2012

8:15 - Continental breakfast provided for attendees

#### 8:30-9:15 AAM Annual Meeting and Election of Directors

#### (No CLE Credit Requested)

#### MEMBER PARTICIPATION AND INPUT IS CRUCIAL

We will elect new Board members and welcome our new President and President-Elect. All are invited to attend.

**PLEASE NOTE:** AAM Leadership will also facilitate a discussion among members of a) how the organization might become more "national" in scope and b) what new mediation fields might be plowed given that "court-annexed" dispute resolution may well have now peaked.

#### 9:15-11:00 I Can't Believe What I Just Heard!

	Ross Stoddard, III, Irving, TX – Moderator
(1.75 Ethics Hour	Michael J. Leech, Chicago, IL
<b>Requested</b> )	Stuart B. Robbins, Boston, MA
_	Ronald G. Wiesenthal, St. Louis, MO

The ethics of mediation: How far should the Mediator go to ensure fairness? Dealing with the "alpha dog" lawyer. When should we be concerned about the impact of the deal on third parties? Malpractice, intimidation or dishonesty taking place in front of the Mediator. Ross Stoddard leads and moderates a discussion of things that pop up in actual mediations.

# **11:00-11:15** Break - CLE Sign Up sheets will be available. Please sign the appropriate State CLE sheet(s) for proper credit. We will need your bar number for our records.

# 11:15-12:15 Mediating Public Policy/Public Entity Disputes: A Mediator's Trials and Errors John Trimble, Indianapolis, IN

#### (1 Ethics Hour Requested)

Our speaker has mediated a number of very high profile "public entity" cases. His discussion will lead to a better understanding of the decision-making process of governmental leaders, legislative bodies and politically-appointed Boards. We will learn how to prepare the decision-makers, and their lawyers, for a public policy mediation keeping our ethical values in check. We will explore how to get the right decision-makers to the table, as chief executives of states and cities, and examine their role in the opening session. We will address concerns about publicity (remember, confidentiality is prohibited), precedent and expenditure of scarce public dollars, and other issues that can lead to impasse in public policy mediations with particular attention to ethics required of the mediator.

#### 12:15 Adjourn – Lunch on your own. Thank you for attending!

Please return the evaluation forms to the registration table if you are <u>not attending the</u> <u>marketing segment</u>. You may also recycle the red, green and yellow cards at the registration table.

## BUT WAIT...THERE'S MORE!!!!!

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12:30-1:30 BONUS SEGMENT – <u>A Box Lunch will be served to those pre-registered for this segment.</u> Marketing handouts will be available on the materials table inside the meeting room.

#### **MARKETING YOUR MEDIATION PRACTICE**

Co-Moderators: (No CLE Hours Requested) *Trey Bergman,* Houston, TX *Jeff Kilgore*, Galveston, TX *Bill Lemons*, San Antonio, TX

An opportunity to brainstorm, share ideas, learn tips, and share papers with each other regarding marketing your mediation practice. Bring your ideas and papers. CLE credit will be given *only* in those states allowing credit for marketing topics.

Please turn in your evaluation forms after this segment. You may also recycle the red, green and yellow cards at the registration table.

## Thank you for attending!

#### **MCLE and CME Approval**

Arkansas	3.75 general and 3.75 ethics
Arkansas CME	7.50 hours CME
• Indiana	7.50 hours including 3.80 ethics/7.50 new lawyer credit
Indiana CME	7.50 hours CME
Kansas	Pending
• Illinois	7.50 hours including 3.75 professional responsibility
Louisiana	7.50 hours including 2.75 ethics/1.00 professionalism
• Mississippi	7.50 hours including 3.8 ethics hours
Missouri	9.00 hours including 3.1 ethics hours
Oklahoma	9.00 hours including 4.50 ethics hours
• Texas	7.50 hours including 3.75 ethics hours

CLE Sign Up sheets will be available on Saturday morning. Please sign the appropriate State CLE sheet(s) for proper credit. We will need your bar number for our records.

If you need paperwork for filing in a state not preapproved, please see Brenda.

#### Association of Attorney-Mediators Advanced Attorney-Mediator Training Speakers and Panelists - May 4 and 5, 2012

**Trey Bergman**, J.D. has practiced complex commercial litigation since 1980 at all levels of state and federal court, is Board Certified in Civil Trial law by the Texas Board of Legal Specialization and is a Credentialed Distinguished Mediator by the TMCA. Trey has mediated and arbitrated more than \$5 Billion in disputes since 1990 and has trained thousands of attorneys and judges in mediation across the United States, in England, Mexico and Turkey. He is a past national president of the Association of Attorney-Mediators. Trey is a frequent speaker and author for the State Bar of Texas, American Bar Association and numerous national and local bar associations and organizations throughout Texas and the nation and is a former adjunct professor at South Texas College of Law and Pepperdine Law School teaching classes in mediation and negotiation. As President of the Bergman ADR Group in Houston, Texas, Trey now devotes his practice exclusively to serving as a mediator, arbitrator, and settlement counsel. Trey is an American Arbitration Association Large Complex Case Panelist, is a panelist with Construction Dispute Resolution Services, is Martindale-Hubbell AV rated, has been named "Texas Super Lawyer" by Texas Monthly Magazine every year since its inception in 2003 and has been voted #1 Best Individual Mediator/Arbitrator in Houston by U.S. News-Best Lawyers Survey for 2011 and 2012.

**Kevin Cloutier** is a partner in Winston & Strawn's labor and employment relations group. He was selected by the Illinois Super Lawyers as "Rising Star" from 2010-2012 in the area of Employment and Labor. Mr. Cloutier's litigation experience includes defending employers of all sizes in class and collective actions, multi-plaintiff, and single plaintiff cases, including statutory discrimination and harassment claims, wage and hour claims (both class and collective actions), whistle-blower actions, white-collar crime, tort and contract claims, ERISA benefits claims, enforcement of restrictive covenants and non-competes, unfair competition, employee raiding, and trade secret claims. Most recently, he delivered a speech on behalf of Lorman Education concerning the interplay of the American with Disabilities Act, the Family and Medical Leave Act and Workers' Compensation laws. In addition, he recently delivered a presentation regarding employment issues facing private equity firms and their portfolio companies. Mr. Cloutier received a B.A. in English, with honors, from Hamilton College in 1994. He received a J.D., cum laude, from Indiana University School of Law, where he was a member of the Indiana Law Journal.

**Sid Davis** has experience in negotiating through three careers, the first eight years as a National Bank Examiner, then twenty-five years as a banker (twenty as President), and since the year 2000 as a Mediator and 2004 as a Collaborative Lawyer. He has assisted in teaching the Alternative Dispute Resolution class for four semesters at the Mississippi College School of Law, where he obtained his Juris Doctorate with distinction in 1983. In his negotiations, mediations, and collaborative law, he puts special emphasis on the relationship of the parties, so the concept of emotional intelligence has significant meaning. He will summarize the key points of the best-selling book, Emotional Intelligence, by Harvard PhD. Daniel Goleman, and explain why the concepts can be so important in resolving interpersonal conflicts.

**Professor Katheryn M. Dutenhaver**, Esq. has been a full-time law professor at DePaul University College of Law for thirty-five years and director of the DePaul Center for Dispute Resolution since 1996, teaching property, mediation, dispute resolution among other courses. In addition to litigation and transactional legal experience she has mediated over 500 cases, designed corporate dispute resolution systems, facilitated large group conflict and served as a consultant. She has mediated inter-corporate disputes with large complex legal claim as well as disputes involving individuals. At DePaul University College of Law, Professor Dutenhaver has served as Acting Dean and Associate Dean and is the Director of the DePaul Interfaith Family Mediation Project. She earned a BA degree from North Central College in 1960, a JD from DePaul University College of Law in 1972 and an MA in Divinity from the University of Chicago in 2007.

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**Honorable Michael B. Getty (Ret.)** is a full-time mediator and arbitrator with JAMS since 2000. Drawing from his experience as a Legislator and then a Chancery Court Judge, Judge Getty has worked with a variety of Parties and Counsel through the most complex, difficult and/or emotional conflicts with expediency and most often to creative, restorative and satisfying resolutions. As a dedicated supporter of ADR, Judge Getty is considered an authority in the field, and he has lectured globally on its efficacy. Additionally, he has served as an Advisor to the United States Department of State Delegation to UNCITRAL, as a Negotiator on behalf of the United States to implement conciliation rules for resolving international trade disagreements, as Chair of the Einstein Institute Alternative Dispute Resolution Committee, as Chair of the Circuit Court of Cook County Human Genome Adjudication Project and as Chair of the Drafting Committee for the Uniform Mediation Act.

Tracy Hunsaker Gilroy, President of the Gilroy Law Firm, is an advanced mediator in the areas of real estate, business valuation issues, and employment law. For 18 years, Ms. Gilrov has been mediating these types of disputes as well as disputes involving professional malpractice and ethics violations. After training with the Association of Attorney Mediators (AAM) in 1994, Ms. Gilroy joined other St. Louis mediators as a founding member of the St. Louis Chapter of AAM. In the last 15 years, Ms. Gilroy has mediated over 150 cases, with most all having settled on the day of mediation. Although she remains a very active litigator, with well over 1300 cases having been resolved in the area of Eminent Domain Law and other complicated real estate disputes, Ms. Gilroy's mediation practice is on the rise. Ms. Gilroy has been recognized by her profession by being appointed as Chair of the Arbitration Committee of the Bar Association of Metropolitan St. Louis. She has been a frequent author and lecturer on ADR topics. She has recently been published in The St. Louis Bar Journal as co-author with Richard Sher for the article, "Dealing with Impasse in Mediation." She serves as an adviser to the American Arbitration Association (AAA) on its Commercial Panel. She has also served as President of the Bar Association of Metropolitan St. Louis as well as a Governor of The Missouri Bar. Ms. Gilroy is a mediator with AAA, AAM, Association of Missouri Mediators, St. Louis County Circuit Court, and The United States District Court. She received her J.D. from St. Louis University in 1984 and received a B.A. degree with double majors in Psychology and Communications and a minor in Philosophy from the University of Dayton, OH.

**Stephen A. Glickman** is a Chicago employment attorney with 25 years' experience representing employers and employees in federal and state court and before administrative agencies. His practice includes executive severance, separation agreements, executive employment contracts, non-competition agreements, employment discrimination, sexual harassment, employment litigation, and a variety of other employment matters. Steve was admitted to the Illinois Bar in 1987 and the Federal Trial Bar in 1989. He is a member of the Labor and Employment Law Section of the Illinois State Bar Association, the Labor and Employment Law Committee of the Chicago Bar Association, the National Employment Lawyers Association, and NELA/Illinois. He is a Certified Arbitrator for the Circuit Court of Cook County. Steve received his B.A. from the University of Wisconsin, Madison in 1983 with a double major in History and Philosophy, and earned his J.D. from the DePaul University College of Law in 1987.

**Dean M. Kilgore** is an experienced attorney-mediator practicing in Austin, Texas. He devotes his time exclusively to mediation and arbitration, and generally handles complex matters involving construction, insurance and commercial disputes, as well as significant tort cases. Kilgore has mediated and arbitrated in excess of 1,200 matters since establishing his ADR practice in 1995; he typically conducts 100 or more mediations per year. Kilgore practiced general civil litigation for 20 years prior to 1995. He is a regular speaker at CLE conferences, especially involving multi-party construction disputes.

**Jeff Kilgore**, like many mediators, started out as a litigator, and he has tried over 64 cases to a jury verdict. He has been mediating since 1991, and, to better serve his mediation and arbitration clients, Jeff completed a Graduate Certificate in Dispute Resolution at the University of Houston School of Business in 1998. Jeff has also been a trainer/facilitator at the AA White Dispute Resolution Center. Speakers and Panelists – page 3

**Kim L. Kirn** is an attorney practicing alternative dispute resolution based in the St. Louis/Southern Illinois area. She has successfully completed over 100 mediations through US Arbitration and Mediation-Midwest and the Equal Employment Opportunity Commission. Her ADR practices focuses on employment, real estate, commercial disputes and personal injury. She is an award-winning legal writer with articles appearing in the Illinois Bar Journal, St. Louis Lawyer and AmJur Proof of Fact.

**Kent Lawrence** is an Illinois attorney with more than forty years of experience in the private practice of law, including commercial, construction, and securities matters. His practice has involved transactional, litigation, and arbitration work. He has been an arbitrator for over thirty-five years and was an Adjunct Professor, Northwestern University School of Law, teaching Commercial Arbitration (1982-93). Lawrence has mediated for over fourteen years and has been directly engaged by attorneys as well as under the auspices of AAA, FINRA, NFA, NYSE and Center for Conflict Resolution. He is IMI Certified. He is a Member/Partner of Lawrence, Kamin, Saunders & Uhlenhop LLC. See, <u>KLawrence@LKSU.com</u>

**Michael Leech** is the co-founder and President of the Illinois Chapter of AAM, and one of the "Top 100 Illinois Super Lawyers<sup>®</sup>" for 2011 and 2012. He was listed by Lawdragon.com as one of the "Top 500 Litigators in America" in 2005. Mike is a distinguished fellow of the International Academy of Mediators. He has conducted over 250 mediations over the past 15 years. He is a fellow in the College of Labor & Employment Lawyers and the American Bar Foundation. His publications include the legal treatise Holloway & Leech, Employment Termination: Rights & Remedies (1985; 2d ed. 1995; Supp. 2002) and a lengthy chapter on "Partners & Minority Shareholders" for Illinois Institute for Continuing Legal Education.

Bill Lemons is engaged in all aspects of Alternative Dispute Resolution, practicing full-time as Arbitrator and Mediator, and counseling companies and individuals on implementing ADR programs. He is an Arbitrator on the Employment Law, Commercial Dispute and Large Complex Case panels of the American Arbitration Association, and is a member of the Panel of Distinguished Neutrals of CPR (International Institute for Conflict Prevention and Resolution), a panelist of the American Health Lawyers Association ADR Services and a Member (MCIArb) of the Chartered Institute of Arbitrators in London. He maintains an active mediation practice, and is a Qualified Neutral for the United States District Courts for the Western and Southern Districts of Texas. He currently serves as President of the San Antonio/Bexar Chapter of the Association of Attorney-Mediators and has served as Chair and earlier was Treasurer of the ADR Section of the State Bar of Texas. Bill is a member of the College of the State Bar of Texas, Association of Attorney-Mediators, Texas Association of Mediators, Texas Mediator Credentialing Association, Institute for Responsible Dispute Resolution, and is a Life Fellow of the Texas Bar Foundation. Bill has served as a National Trainer/Facilitator in mediation/arbitration skills for the American Arbitration Association, teaching the 40 hour basic mediation skills course to Alamo Community College District, Southwest Foundation, Coca Cola Enterprises, Inc., Zachry Construction Corporation and many others. He also teaches the AAA course "Arbitration Advocacy," and designs dispute resolution programs.

**Irving B. Levinson** concentrates his practice in the mediation and arbitration of business and corporate disputes, including commercial litigation, real estate disputes, securities and other corporate litigation, intellectual property and products liability disputes. Irv has been speaking and writing on mediation and arbitration topics for more than twenty years. He has moderated two day programs for Corporate Legal Times on litigation and ADR strategies, spoken multiple times to the bar associations, and also spoken to the Cook County Mediation Monthly Lecture Series on Effective Mediation Practices and "E-Discovery Mediations----Avoiding The Perfect Storm." In his thirty plus years of litigation practice., he has mediated dozens of large, complex commercial mediations in several venues throughout the United States, and several mediations involving multi-national parties and cross-cultural stakeholders. He has taught Trial Advocacy as an Adjunct Professor of Law at Northwestern University Law Center, and he is teaching Business and Corporate and Business Mediation Outreach at the DePaul Center for Dispute Resolution. Irv founded and headed the Corporate Counsel Roundtable Forum at Bell Boyd & Lloyd, and moderated several programs in that Forum on mediation and arbitration issues. He is a mediation and arbitration panel

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**Faustin "Frosty" Pipal**, Resolute Systems, LLC, has mediated over 2,000 cases since beginning his mediation practice in 1993. He is founding partner in the Chicago-based law firm of Pipal & Berg, LLP. Faustin maintains an active civil litigation practice in addition to his ADR practice. Faustin concentrates his mediation practice on the resolution of complex commercial, financial, employment, premises liability, trucking accidents and insurance coverage disputes. He is an approved mediator for the United States Equal Employment Opportunities Commission's external mediation program, and an approved mediator in the Cook County Law and Chancery divisions Court-Ordered Mediation Programs. He is a member of The National Academy of Distinguished Neutrals. Faustin completed his undergraduate and law school studies at Northwestern University.

**Stuart B. Robbins**, is an attorney-mediator based in Boston, MA. He is a former Special Assistant U.S. Attorney/Regional Counsel of the Interstate Commerce Commission having practiced in Washington, D.C., Atlanta, and New York City. He received his mediation training at Harvard Law School [Program of Instruction for Lawyers] and is trained in Collaborative Law. Stuart serves as a Special Master in State and Federal courts. He is on the panel of neutrals for the U.S. District Court, Dist. of MA; Middlesex [MA] Superior Court; Dedham [MA] District Court. He is a trainer for the Assoc. of Corporate Counsel of America. He has served as an Advisor to the Council of Better Bureaus in designing and developing a national transportation ADR program, and as an Arbitrator for the Depute Settlement Board. Stuart received his BBA from the Univ. of Texas @ Austin [McCombs School of Business] and JD from the Univ. of Okla. College of Law, Norman.

**Elizabeth C. Simon** is a full-time arbitrator and mediator based in Chicago. Since 2006, Liz has focused her practice in the following three areas: Labor and Commercial Arbitration; Employment and Commercial Mediation; Education and Program Design. Prior to becoming a full-time neutral, Liz practiced labor and employment law for over 20 years. She has resolving hundreds of employment, contract and general business cases. She works with corporate divisions and departments, small businesses and government agencies on cases ranging from discrimination, wage and hour and other statutorily protected employment laws to cases involving executive contracts, non-compete and severance agreements. She was instrumental in creating and managing the Federal Aviation Administration's mediation program and has also designed dispute resolution programs for health care and graduate schools. She is a part-time professor at DePaul University College of Law. She also serves on the adjunct faculty at Loyola University Law School and for Lexis-Nexis. Visit Liz's website at: www.adrsolutions3.com.

**Ross W. Stoddard**, III is an attorney-mediator with a full-time mediation practice, based in Las Colinas in Irving, Texas. He conducts approximately 200 mediations per year, at the request of counsel and parties, as well as federal and state judges. Since 1989, Ross has conducted over 3,500 mediations involving \$20+ billion in aggregate claims, in litigation and pre-litigation matters, and business negotiations. Ross teaches Effective Negotiations - Strategies, Tactics and Ethics in the SMU Executive MBA Program. He conducts advanced mediation training through the American Academy of Attorney-Mediators, Inc. ("The Academy") and other bar/ADR associations. Ross authored the chapter on the use of ADR in tort disputes in The Litigator's Handbook, published by the ABA Section of Litigation. Prior to becoming a mediator, his experience as a lawyer was in a broad range of transactions and litigations, primarily in business and contract matters. Ross also served as Chairman of Focus Financial Consultants, Inc. and in the USAF JAG Corps. Ross served as a founding director and officer of the Association of Attorney-Mediators and The Academy, and has served on the Council of the State Bar of Texas ADR Section. He previously served as a trustee of the Texas Center for Legal Ethics and Professionalism. Ross received a BBA with honors from SMU in 1972 and a JD from the University of Texas School of Law in 1975. Ross became trained as a mediator in 1989, and has completed 500+ hours of additional training in mediation and negotiation.

**Beverly Tarr** specializes in all aspects of divorce. Her practice covers every aspect of divorce and/or separation including child custody, parenting time and all financial matters. She is an accredited mediator for the Center for Effective Dispute Resolution, the Center for Conflict Resolution and the Mediation Training and Consultation Institute in Divorce/family mediation and has received further specialized training in post decree cases. She is regularly asked to speak at mediation seminars and conferences as a specialist in this field. Website: <a href="https://www.certified-mediator.com">www.certified-mediator.com</a>.

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John C. Trimble is managing partner of the Indiana firm of Lewis Wagner, LLP. John's practice is dominated by catastrophic and complex litigation in the State and Federal Courts. He focuses much of his time on insurance coverage disputes, bad faith defense, lawyer malpractice, business litigation, and catastrophic damages caused by all types of casualty risks, including transportation, construction, product liability, fires, and governmental liability, to name a few. He has also argued numerous appeals in the State and Federal appellate courts as counsel for a party and as amicus counsel for lawyer and trade associations. Through the years, he has been admitted pro hac vice in more than 25 jurisdictions, and is frequently hired by out-of-state firms to serve as local counsel in Indiana. In the last 20 years, John has earned a reputation as one of Indiana's most sought after mediators. He is frequently hired by judges and lawyers to mediate some of Indiana's largest and highest profile cases. He is also frequently named as an arbitrator in bodily injury, construction, business dissolution, employment, and commercial disputes. For many years, John has taught and lectured on arbitration and mediation at law schools, insurance companies, and to trade and legal associations across the United States. For many years, John has distinguished himself as a bar leader. He has been president of the state defense bar, and was named Defense Lawyer of the Year in 1991. He has also served on the Board of Directors of DRI, the largest national association of defense lawyers. In 2000, DRI named John its outstanding defense bar leader of the year. More recently, John has chaired DRI's national Judicial Task Force to explore and offer recommendations on how DRI can assist in maintaining a fair and impartial judiciary. John has been repeatedly listed in state and local polls of attorneys as one of the top lawyers. From 2004 to 2012 he has been named a "Top Ten" Super Lawyer in a poll of 14,000 Indiana attorneys. He is also listed in Best Lawyers in America in the fields of Personal Injury Litigation and Insurance Coverage.

**Ron Wiesenthal** is a fulltime mediator and the owner of the St. Louis Mediation Center, LLC. He mediates disputes in the areas of employment, corporate law, real estate, commercial matters, probate and personal injury. Wiesenthal has been a mediator since 1991 and is licensed to practice law in Missouri and Texas.

**Jim Young** is a broadly experienced and versatile attorney and corporate generalist currently in private practice including service as mediator or arbitrator in connection with a wide variety of commercial disputes. Jim is a Credentialed Advanced Mediator as recognized by the Texas Mediator Credentialing Association. Jim has almost twenty-seven years of diverse professional experience serving as general counsel, deputy general counsel or associate general counsel of, as well as outside counsel to, numerous small, mid-sized and large businesses, both publicly owned and privately held, many of which were turnaround projects. Jim has served as solo general counsel for smaller organizations and in chief legal officer and other leadership roles in legal departments for larger enterprises. Jim has particular expertise in life, accident and health insurance, having served as general counsel, deputy general counsel or associate general counsel for six different organizations engaged in those lines of business, and in educational publishing, having served as general counsel of a leading producer of mathematics textbooks and learning programs for the school and home-school markets. Jim also has significant experience in property and casualty insurance, reinsurance, mergers and acquisitions, securities, corporate governance, contracts, commercial transactions, labor and employment, regulatory and legislative matters, and litigation management. Jim serves as an Adjunct Professor at Texas Wesleyan University in Fort Worth, Texas, where he teaches undergraduate students enrolled in the Paralegal Studies program and is the Director of the Texas Wesleyan University School of Law Employment Mediation Clinic, in which law students interested in alternative dispute resolution obtain hands-on experience assisting experienced mediators in mediating disputes between employers and employees. Jim has practiced in Dallas, Fort Worth, Houston, San Antonio and Austin, Texas, in Oklahoma City and Norman, Oklahoma, and in Indianapolis, Indiana. Jim is originally from the Houston, Texas area. B.A. 1982, Rice University, Houston, Texas (Managerial Studies and Political Science) J.D. 1985, magna cum laude, University of Houston College of Law, Houston, Texas; Admitted to practice law in Texas and the District of Columbia.